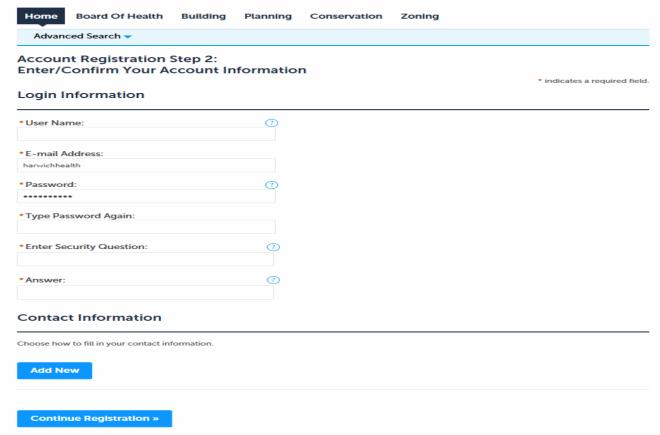
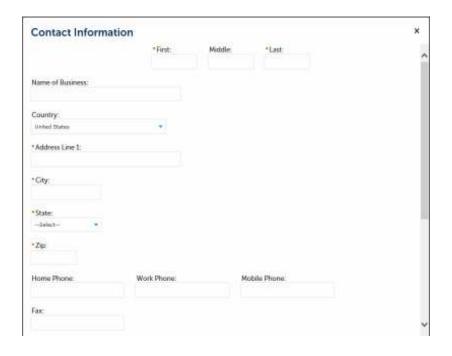


CREATING A USERNAME AND PASSWORD

By creating a username, you will be able to submit applications, pay for services and submit inspection reports through ACA.

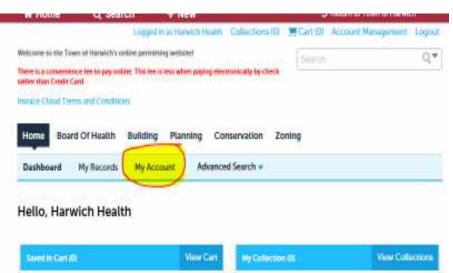
Your account can save all of your pertinent information such as licenses, workers compensation information and payment types.

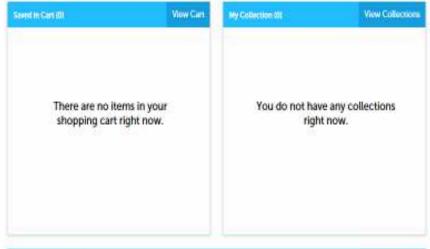




The information you entered is not found. Click Continue to create a new account. Click Cancel to change the information.

Continue Cancel





Add new contact information. Make sure to fill in all of the required fields (the ones with the red asterisk *.

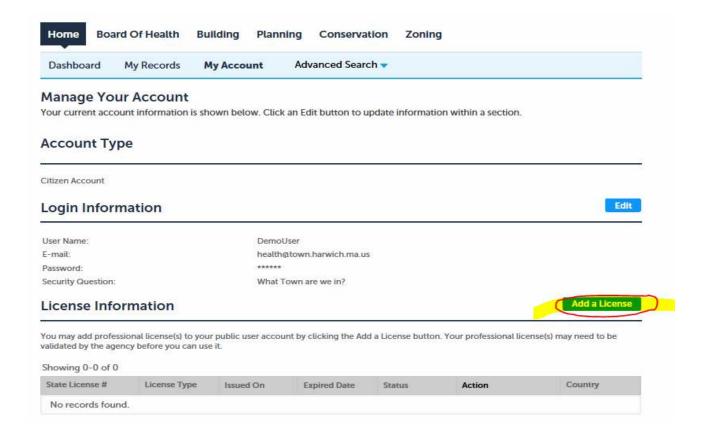
A box will pop up saying the information is not found, click continue to create a new account. Click Continue.

Now your account is set up and you are able to personalize it with your license types and additional contacts.

You need to log out and back in to start this personalization process.

From the Home page, select My Account.

You can add a license or contact at any time. Having saved licenses and contacts allows you to select the license/contact during application submittals instead of entering the information each time.



Updating Your Account: Adding a License:

By adding a professional license you may gain access to additional features in the Citizen Portal. Select a license type and enter a license number to look up your license. Your license must be valid and active to be added to your citizen account. If your license does not display, contact the Agency.

In certain circumstances, such as license-right by proxy through an employer, even after identifying your license(s), an Agency employee must perform additional validation. In these cases, your access to certain features of the Citizen Portal may be limited pending approval.

* indicates a required field.

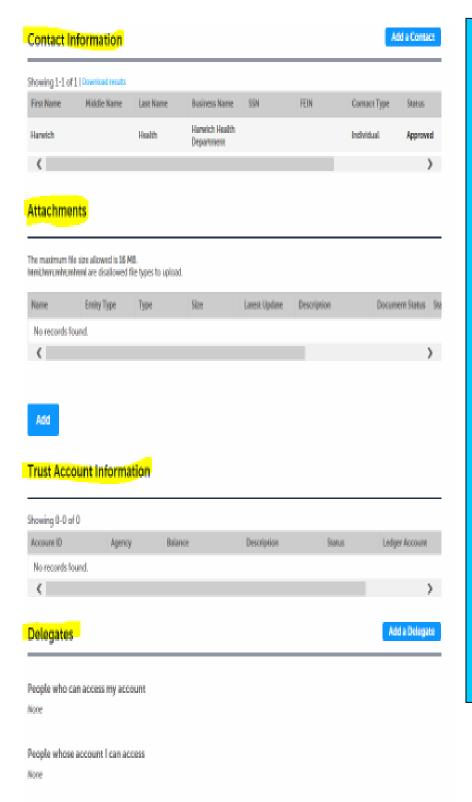
License Information

| *License Type: | ? | *State License Number: |
|--------------------------|---|------------------------|
| Septic System Inspectors | Y | |
| | | |
| Find License | | |

Inspectors/Evaluators must be in the Harwich database in order to come up in a search.

You must enter your State License Number. If it does not come up, try entering SE or SI as a prefix to the number (ex. SI 670 or SI670). If you are still having trouble, contact our office to make sure you are in our database

Once you find it, click "connect"



You are able to add additional contacts to your account. This may be useful if you are a company with more than one employee that will be submitting reports or permit applications.

Attachments such as workers compensation forms or certifications can be added here. A box will pop up allowing you to upload a document from your computer.

Trusted Account information allows you to add a "delegate". This feature allows someone to submit applications on your behalf as well as make payments.